HELP! CALL 9-1-1!

Presented by:
Stanislaus Regional 9-1-1
HOW TO CALL 9-1-1

In an **EMERGENCY**,

Just pick up the phone and press
Three simple numbers…….

9-1-1

Calling 9-1-1 will get you the help you need **FAST!**

When should you dial 9-1-1?
- Injuries and medical emergencies
- Fire
- Crime

When you place a call, a dispatcher answers on the other end. In most places around the country, as soon as the dispatcher picks up the phone, there’s an immediate link to you. Your address and telephone number instantly appear on the computer screen. However, even computers can be wrong sometimes, that’s why it is very important to know your address and phone number so the dispatcher can verify that the information on their screen is correct.
WHEN DO I CALL 9-1-1?

Call 9-1-1 only for real emergencies. If there’s a fire in your house, get out! You don’t have time to waste. You can call 9-1-1 from a neighbor’s telephone in another building. If you witness a crime or hear strange noises outside your house, call 9-1-1 to reach the police.

DO

Don’t call 9-1-1 for problems that aren’t emergencies, like a stolen bike or a loud stereo next door. Instead call the police at the non-emergency number.

DON’T

And REMEMBER......

STAY CALM! LISTEN CAREFULLY! DON’T HANG UP!

If you ever need to call 9-1-1, stay calm. The dispatcher will ask you a list of questions. Listen carefully. The dispatcher will give you step-by-step instructions on what you need to do. Don’t hang up. Wait for the dispatcher to tell you it is okay to get off the phone.

If you are ever scared but don’t know if you should call 9-1-1, go ahead and call. The dispatcher will get you the help you need. But remember, NEVER make prank phone calls to 9-1-1!
YOU MAKE THE CALL

Do you know when to call 9-1-1?
Circle each of the sentences below that describe a real 9-1-1 emergency.

1. You can’t find your new pair of shoes.
2. Your dog ran down the street.
3. Your mother slipped and fell, and she is injured.
4. You think someone is breaking into your house.
5. You see smoke coming from the house across the street.
6. Someone stole your baseball glove.
7. You see a car accident and you think people are hurt.
8. Your baby brother may have swallowed poison.
9. You see a scary movie on TV.
10. You have a cold.

Never make prank calls to 911!
THE ABC's OF 9-1-1

Circle the letter that best completes each of the sentences below.

1. A ____________ answers 9-1-1 calls and asks important questions.
   a. Doctor
   b. Dispatcher
   c. Dentist

2. Only call 9-1-1 for _________________.
   a. Emergencies
   b. Help with your homework
   c. Pizza

3. When there’s a ____________ get out of the building and then call 9-1-1 from a neighbor’s phone.
   a. Telephone call
   b. Fire
   c. Party

4. Never make __________ calls to 9-1-1!
   a. Bird
   b. House
   c. Prank

5. Your life can be saved by calling ________.
   a. 9-9-1
   b. 9-1-1
   c. 9-1-9

DIAL 9-1-1
In case of emergency
9-1-1 TO THE RESCUE

Look through the puzzle to find the words in the list below. Each word is related to making a 9-1-1 call. Remember, the words can appear in any direction.

AFRAID AMBULANCE CALL CALM CRIME
DISPATCHER EMERGENCY ENHANCED FIREFIGHTER
HELP INJURY LISTEN POLICE SMOKE TELEPHONE
What number do you dial when you are having a REAL emergency?

9-1-1
If a smoke alarm goes off in your home….

1. Get out quickly and stay out.
2. If there is smoke, get low to the ground until you get out of the house.
3. Meet your family members in a pre-planned safe spot.
4. Call 911 from a neighbor’s house.

Connect the dots to reveals the fireman’s helper!
PAGE THREE:
You should have circled answers - 3, 4, 5, 7, 8

PAGE FOUR:
1 - B  
2 - A  
3 - B  
4 - C  
5 - B